



## LIMITED WARRANTY

You've always been able to count on the quality and long service life of Pentair products. We use the very best standards of workmanship, materials, and manufacturing processes to deliver value and peace of mind. Please review the Limited Warranty and Extended Warranty terms and the table below for information on coverage length and warranty exceptions for your pool and spa equipment. Pentair offers:

- **LIMITED WARRANTY:** Pentair warrants its products to be free from defects in material and/or workmanship for a **period of sixty (60) days (parts only) from the original date of purchase and/or installation**. Customer agrees to prepay all shipping charges to Pentair.
- **EXTENDED WARRANTY:** To receive a product extended warranty (longer than 60 days from the original date of installation), customer must: 1. register their product, 2. provide a copy of sales receipt & 3. the qualified installer's invoice<sup>1</sup> within 60 days of installation. Certain products do not require qualified installation but still require product registration and copy of the sales receipt to receive the extended warranty. See below for details on warranty length and exceptions for residential and commercial applications.
- **TRADEGRADE WARRANTY:** TradeGrade products (identified by footnote "2" in the table below) must be purchased from a retail store (brick and mortar), pool builder or pool service company. If purchased online (via internet) the product will only receive a sixty (60) day limited warranty.

### Extended Warranty Coverage for Products

RESIDENTIAL	PRODUCT CATEGORY	EXTENDED WARRANTY LENGTH	WARRANTY EXCEPTIONS	Qualified Installation Required (Product Registration, Sales Receipt, Installer's Invoice)
	Automation Control Systems	1 Year	SUNTOUCH Solar & SOLARTOUCH Solar Systems – 3 Years	
	Filters and Valves	1 Year		
	Heaters	2 Years	MINIMAX 75/100 – 1 Year, ETI 400 – 3 Years Parts and Labor <sup>2,4</sup>	
	UltraTemp ETI Hybrid Heater	3 Years Parts & Labor <sup>2,4</sup>	Compressor Parts and Labor <sup>4</sup> – 10 Years, Titanium Heat Exchanger – Lifetime	
	Heat Pumps	2 Years Parts & Labor <sup>4</sup>	Compressor Parts and Labor <sup>4</sup> – 10 Years, Titanium Heat Exchanger – Lifetime	
	Lights	1 Year	Bulbs - 60 Days INTELLIBRITE 5G White LED Lights - 2 Years	
	Single and Dual Speed Pumps	1 Year	TradeGrade Single-Phase, TEFC Super-Duty Pumps - 2 Years <sup>2</sup>	
	Variable Speed Pumps	3 Year	SUPERFLO VS and SUPERMAX VS – 2 Years INTELLIFLO and INTELLIPRO (Part # 011018 and P6E6VS4H-209L) – 2 Years INTELLIFLO 2 VST, INTELLIPRO 2 VST, INTELLIFLO VSF, INTELLIPRO VSF, INTELLIFLOXF VSF and INTELLIPROXF VSF - 3 Years <sup>2</sup>	
	Sanitizers	1 Year	BIOSHIELD Residential UV Sterilizer – 2 Years <sup>2</sup> UV Quartz Sleeve – 1 Year iCHLOR 15 and iCHLOR 30 Salt Chlorine Generators – 3 Years <sup>2</sup>	
	White Goods and Water Features	1 Year		
	Aboveground Systems	1 Year		
RESIDENTIAL	Automatic Pool Cleaners <sup>3</sup>	1 Year	Tires, Rollers, Brushes, Climbing Rings, Cartridge Filters – 60 Days Suction Seal, Foot Pad, Wings, Bumper Strap, Seal Flaps – 1 Year PROWLER 800-Series, KREEPY KRAULY, KRUISER, GREAT WHITE and SANDSHARK – 2 Years  PROWLER 900-Series, RACER LS, REBEL and DORADO – 2 Years <sup>2</sup>	Qualified Installation NOT Required (Product Registration & Sales Receipt only)
	INTELLICHLOR Salt Chlorine Generator (w/o power center)	2 Year		
	Maintenance Equipment/Replacement Parts	60 Days	TradeGrade Single-Phase, TEFC Super-Duty Replacement Motors - 2 Years <sup>2</sup>	
	Products used in commercial applications have a 1 Year warranty. See below for warranty exceptions. For warranty purposes, a commercial facility is defined as any facility other than a single family dwelling.			
COMMERCIAL	PRODUCT CATEGORY	WARRANTY LENGTH	WARRANTY EXCEPTIONS	Qualified Installation Required (Product Registration, Sales Receipt, Installer's Invoice)
	ACU-TROL AK Color and Accessories	1 Year	ACU-TROL Equipment Repairs – 60 Days (For Non-Warranty Repairs)	
	ACU-TROL Commercial Controllers	5 Years		
	ACU-TROL Commercial pH or ORP Probes	2 Years		
	ACU-TROL Electronic Modules	5 Years		
	INTELLICHEM Commercial Chemical Controller	1 Year <sup>2</sup>		
	INTELLICHLOR (CIC60P & CIC60S) Commercial Salt Chlorine Generator (w/o power center)	2 Years OR 15,000 Operative Hours (whichever comes first)		
	Heaters	1 Year	ETI 400 – 3 Years Parts and Labor <sup>2,4</sup>	
	Heat Pumps	2 Years Parts & Labor <sup>4</sup>	Compressor Parts and Labor <sup>4</sup> – 10 Years, Titanium Heat Exchanger – Lifetime	
	Lights	1 Year	INTELLIBRITE 5G White LED Lights - 2 Years	
	STARK Commercial Filters	3 Years <sup>5</sup>	Filter Tank - 15 Years, Prorated Years 4 through 15	
	THS Series Commercial Filters	3 Years <sup>5</sup>	Filter Tank - 10 Years, Prorated Year 4 through 10	

#### Exceptions that may result in denial of a warranty claim:

1. Damage caused by careless handling, improper repackaging, or shipping.
2. Damage due to misapplication, misuse, abuse or failure to operate equipment as specified in the owner's manual.
3. Damage caused by failure to install products as specified in the owner's manual.
4. Damage due to unauthorized product modifications or failure to use Pentair original replacement parts.
5. Damage caused by negligence, or failure to properly maintain products as specified in the owner's manual.
6. Damage caused by failure to maintain water chemistry in conformity with the standards of the swimming pool industry for any length of time.
7. Damage caused by water freezing inside the product.
8. Accidental damage, fire, acts of God, or other circumstances outside the control of Pentair.

<sup>1</sup> Qualified installer's invoice is not required if product does not require professional installation in order to receive extended warranty.

<sup>2</sup> This is a TradeGrade product. This extended warranty is only applicable if the product is purchased from a retail store (brick and mortar), pool builder or pool service company. **If this product is purchased online (via internet) it will only receive a sixty (60) day limited warranty.**

<sup>3</sup> Automatic Cleaners purchased in the USA from entities outside the USA do not qualify for any USA programs including warranty, trade-in or rebate programs.

<sup>4</sup> Labor costs are NOT warranted outside of the United States and Canada.

<sup>5</sup> Only internal components, fittings, valves and controls manufactured by Pentair are fully warranted.

1620 HAWKINS AVE., SANFORD, NC 27330 • 10951 W. LOS ANGELES AVE., MOORPARK, CA 93021  
800.831.7133 WWW.PENTAIRPOOL.COM

P/N WARREF 6/18  
©2018 Pentair Water Pool and Spa, Inc. All rights reserved.

Please detach along dotted line and mail this section. Keep the warranty card for your records.



## PRODUCT WARRANTY REGISTRATION CARD

Please promptly complete your product registration. In the unlikely event we must notify you of safety modifications to your product, under the Consumer Product Safety Act, this will allow us to communicate with you quickly. Incomplete or missing information such as your serial number will prevent your product from being registered. Your Limited Warranty is attached to this card. Please detach and review thoroughly so you are familiar with the terms of your warranty coverage. Please keep in a safe place.

**TO RECEIVE EXTENDED WARRANTY: 1. REGISTER YOUR PRODUCT AND PROVIDE 2. SALES RECEIPT & 3. QUALIFIED INSTALLER'S INVOICE<sup>1</sup> WITHIN 60 DAYS OF INSTALLATION.**

#### TWO WAYS TO COMPLETE YOUR PRODUCT WARRANTY REGISTRATION:

- 1) **ONLINE:** visit [www.pentairpool.com/support/registrationandwarranty](http://www.pentairpool.com/support/registrationandwarranty) to complete registration, upload sales receipt and installer invoice (best for registering multiple products).
- 2) **BY MAIL:** Complete this card and attach sales receipt, and installer's invoice.

### 1 PRODUCT INFORMATION

Serial Number(s): \_\_\_\_\_

Product Name(s): \_\_\_\_\_

This product: ☐ Replaced an existing unit ☐ Did not replace an existing unit (New)

Where did you purchase your Pentair product(s)?

☐ Pool Builder ☐ Pool Store ☐ Pool Service Co. ☐ Mail Order ☐ Internet ☐ Other

### 2 POOL OWNER INFORMATION

Pool Type: ☐ Inground ☐ Inground Pool/Spa Combination ☐ Aboveground ☐ Spa Only

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

☐ I do not wish to receive promotional emails or surveys from Pentair.

### 3 PURCHASE & QUALIFIED INSTALLER INFORMATION

Please attach a copy of the sales receipt and qualified installer's invoice to this card as proof of qualified installation and purchase.

Be sure your documents include the following purchase and installation information:

- Company name and location of purchase
- Date of purchase
- Name, location, and phone number of installer
- Date of installation

**ALL INFORMATION REQUESTED ABOVE OR ONLINE IS REQUIRED IN ORDER TO RECEIVE AN EXTENDED WARRANTY**



FOLD IN HALF AND SEAL FOR MAILING



PENTAIR WATER POOL AND SPA, INC.  
PO BOX 1228  
FARMINGTON MO 63640-9852

POSTAGE WILL BE PAID BY ADDRESSEE

BUSINESS REPLY MAIL  
FIRST-CLASS MAIL PERMIT 8 FARMINGTON MO

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



## LIMITED WARRANTY

### PENTAIR WARRANTY TERMS AND CONDITIONS

#### TO OBTAIN AN EXTENDED WARRANTY:

To receive a product extended warranty (longer than 60 days from the original date of installation) the customer must complete the three steps below within 60 days of installation:

1. Register their product.
2. Provide a copy of the sales receipt.
3. Provide the qualified installer's invoice (see the note below)

**Note:** Certain products do not require qualified installation but still require product registration and a copy of the sales receipt to receive the extended warranty. Refer to the Extended Warranty Coverage for Products table, on the other side of this card, to determine whether your specific product(s) requires qualified installation.

#### TO OBTAIN AN EXTENDED WARRANTY FOR A PENTAIR TRADEGRADE PRODUCT:

Certain Pentair products are designated as TradeGrade products, and as a result must be purchased from a retail store (brick and mortar), pool builder or pool service company in order to qualify for an extended warranty. **If a TradeGrade product is purchased online (via internet) the product will only qualify for a sixty (60) day limited warranty. The customer must still complete the three steps explained above to receive an extended warranty.**

Refer to the Extended Warranty Coverage for Products table, on the other side of this card, to determine whether your specific product(s) is designated as a TradeGrade product(s). TradeGrade products are identified by footnote "2" in the table.

**Three (3) Year Warranty on Select Bundled Products (Applicable to Products Used in Residential Applications ONLY):** This applies to purchases and qualified installations of a **minimum** of a pump and filter, **and** one or more of the following: heater, heat pump, control system, automatic cleaner, lighting, salt chlorine generator or UV sterilizer. **Bundled products must be purchased on the same invoice and installed at the same time.** Pentair warrants these products to be free from defects in material and/or workmanship for a period of three (3) years from the original date of installation. **Products must be registered within sixty (60) days of installation at [www.pentairpool.com/support/registrationandwarranty](http://www.pentairpool.com/support/registrationandwarranty). If any product within a bundle is ineligible for the bundled warranty coverage, or does not meet the applicable requirements covered above, then all products within the same bundle will be disqualified from receiving the three (3) year bundled warranty coverage, and all products will only receive their individual extended or limited warranties.**

- All extended warranties are applicable to the original owner only, beginning on the date of installation and are not enforceable by any third party.
- **Warranties by others:** Some Pentair products incorporate components manufactured by other manufacturers. Some of these manufacturers provide warranties in addition to the warranty provided by Pentair herein. In all such cases, a copy of the third party manufacturer's warranty will be provided with the product. To the extent protection provided under any such third party warranty exceeds the Limited Warranty provided herein, the Customer will have to contact the specific manufacturer for the additional protection.

#### **Pentair Warranty Obligations**

Should a defect in workmanship and/or material in any item covered by this warranty become evident during the term of the warranty, then upon the customer following the procedures set forth below, Pentair will, at its sole option, repair or replace such product or part of equal value, in lieu of repair.

Pentair is not, however, responsible under this warranty for any cost of shipping or transportation of the product or parts thereof to or from the Technical Service Department. Also, Pentair is not liable for any loss of time, inconvenience, incidental expenses such as telephone calls, labor or material charges incurred in connection with the removal or replacement of the equipment, or any other incidental or consequential damages.

The above mentioned warranties are void if the product is repaired or altered in any way by any persons, agents or representatives other than those authorized by Pentair. Expendables including, but not limited to refrigerant, recovery of refrigerant, or transportation for components are not covered under this limited warranty. Reasonable vehicle trip and evaluation charges may be assessed by a Pentair service representative.

**PLEASE NOTE:** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

#### **No Other Warranties**

To the maximum extent permitted by applicable law, Pentair disclaims all other warranties, either expressed or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose, with regard to the product(s), part(s) and/or any accompanying written materials.

#### **Procedure for Obtaining Performance**

In order to obtain the benefits of this warranty, the consumer who made the original retail purchase must contact the Pentair Technical Service Department as soon as possible after discovery of the product related issue, but in no event later than the expiration date of the respective warranty periods provided herein. Upon receipt of this communication, Pentair will promptly notify the customer of the address to which the product may be shipped. The customer shall then ship the product, freight prepaid, to the address indicated, together with a "RETURN GOODS AUTHORIZATION" form obtained from Technical Service and a brief description of the problems encountered. Unauthorized returns will not be accepted. Freight must be prepaid by customer.

#### **Warranties or Representations by Others**

No third party has any authority to make any warranties or representation concerning Pentair or its products. Accordingly, Pentair is not responsible for any such warranties or representations.

#### **Other Rights**

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

#### **Sole Warranty**

Supersedes all previous warranty publications.